

Certification

Quality Sourcebook

It's no understatement to say that ISO quality management system standards have revolutionized the world's manufacturing and service industries—and increasingly, health care and education, too. Whatever your field, undertaking the registration process for an appropriate standard (or standards) is one of a quality professional's most important tasks.

The following section contains two guides. The Registrar Directory will help you find the right company to register and audit your organization's compliance to various standards. These organizations can ease your journey toward the successful implementation of standards for quality management, social accountability, environmental management, FDA requirements and others. This section also includes the ISO Standards Consultants Directory, which can help you find the right consultant to lead you through the often-complex registration process.

These directories are not meant to endorse or exclude any particular organization. Rather, they should be used as the starting point in the data-gathering process. Readers are encouraged to contact the companies directly for more information and to ask for—and check—references.

Certification Guide

Registrar DirectoryPage 19

This directory of accredited registrars includes the company name, address, phone and fax numbers, Web address, and the standards to which the organization provides registration and auditing services.

ISO Standards Consultants DirectoryPage 25

This directory contains listings from consultants specializing in a variety of standards, and includes the address, phone and fax numbers, Web address, and the standards for which they consult, if provided.

Brief company descriptions, if provided, can be found on our Web site at www.qualitydigest.com/directories.

Glossary

- ANAB**—ANSI-ASQ National Accreditation Board, formerly known as ANSI-RAB NAP
- AS9100**—quality system requirements for suppliers to the aerospace industry (previously known as AS9000)
- CE Mark**—European Union product safety testing requirements
- EMAS**—Environmental Management Audit Scheme
- FDA 21 CFR Part 11**—regulation dealing with the use of electronic signatures and records in Food and Drug Administration-regulated manufacturing processes
- HACCP**—FDA system for regulating food-supply quality
- ISO**—International Organization for Standardization
- ISO 9001**—international quality management system standard
- ISO 13485**—medical device standard
- ISO 14001**—international environmental management system standard
- ISO/IEC 17025**—standard for competency in testing and calibration laboratories
- ISO/TS 16949**—international technical standard for the automotive industry; a mandated requirement for suppliers to many major automakers
- OHSAS 18001**—occupational health and safety standard
- QS-9000**—quality system requirement for automotive suppliers, now largely superseded by ISO/TS 16949
- RC14001/RCMS**—responsible care management system to ensure organizational safety with regard to people and the environment
- RvA**—Dutch Council for Accreditation
- SA8000**—social accountability standard
- Sarbanes-Oxley Act**—corporate accountability law enacted in the United States in 2002
- SCC**—Standards Council of Canada
- TE Supplement**—supplemental requirement to QS-9000
- TL 9000**—quality system requirements for suppliers to the telecommunications industry
- UKAS**—United Kingdom Accreditation Scheme
- VDA 6.1**—Verband der Automobilindustrie, quality system requirements for suppliers to German automakers

The information contained in Quality Digest directories, plus some additional information, is available online at www.qualitydigest.com/directories.



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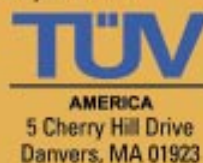
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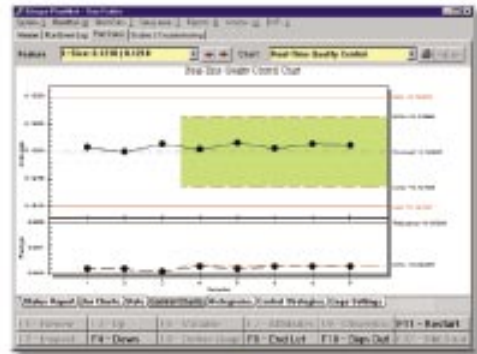
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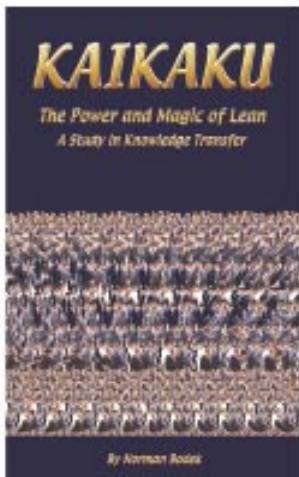
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